



Product lifecycle end-of-service update

Dear Customer,

As the world's largest and most trusted cloud delivery platform, Akamai is strongly committed to ongoing innovation and delivering the best solutions for our customers. To support our investment in innovation, managing the lifecycle of each solution, product, and service based on customer adoption, market demands, and technology trends is necessary.

To honor this commitment, we have made the difficult decision to retire the products detailed in the table below.

The retired products will be deactivated on or soon after the applicable Effective Dates in the table below. If your current contract is renewed, the process for deactivating your existing configurations for these Retired Products will depend on the renewal provisions of your contract.

For a complete list of products that will be discontinued, please consult the [Products Planned for End of Service Community page](#). Should you have questions or concerns, please reach out to me at TAHOFFMA@akamai.com as soon as possible.

Effective Date	Announce Date	Retired Product	Affected Product on Contract	Migration Recommendation
UI on 2/7/2022 and API 8/25/2022	10/29/2021	Billing Center	N/A	Customers will automatically be migrated to Billing Center 2.0
12/31/2021	08/20/2020	Image Converter	Image Converter	Image Manager
5/31/2022	03/09/2021	MSLv3	Media Services Live Media Services Live::Media Encryption Media Services Live::MSL Media Encryption HD Live Streaming HD Streaming for Live and On Demand All HTTP Delivery iPhone & iPad for HD Live Streaming Combined Delivery Service All Streaming Delivery with RTMP Media Delivery Only	Self-service upgrade to Media Services Live (Version 4) via Akamai Control Center (ACC) For manual upgrades in case of advanced configurations, contact your account teams
5/31/2022	03/09/2021	Stream Packaging Live	HD Live Streaming::Stream Packaging HD Streaming for Live and On Demand::Stream Packaging Media Services Live::Stream Packaging Stream Packaging Live HD Live Streaming HD Streaming for Live and On Demand All HTTP Delivery for HD iPhone & iPad for HD Live Streaming Combined Delivery Service All Streaming Delivery with RTMP Media Delivery Only Akamai Media Delivery-Streaming Adobe Flash Platform with HD Adobe Flash Platform On Demand Live Flash On Demand and Live Flash	Akamai will not offer the Stream Packaging solution after the EOL Date. Akamai can provide a referral to one of our Media Technology Partners that might be able to provide an alternative solution. For more details, contact your account team
			HD On Demand Streaming::Stream Packaging HD Streaming for Live and On Demand::Stream Packaging Media Services On	

			Demand::Stream Packaging Stream Packaging On Demand HD On Demand Streaming HD Streaming for Live and On Demand Dynamic Site Accelerator with HD Dynamic Site Delivery with HD Web Application Accelerator with HD All HTTP Delivery for HD iPhone & iPad for HD Live Streaming Combined Delivery Service All Streaming Delivery with RTMP Media Delivery Only Akamai Media Delivery-Streaming Adobe Flash Platform with HD Adobe Flash Platform On Demand On Demand and Live Flash	Akamai will not offer the Stream Packaging solution after the EOL Date. Akamai can provide a referral to one of our Media Technology Partners that might be able to provide an alternative solution. For more details, contact your account team
5/31/2022	03/09/2021	Stream Packaging on Demand		
5/31/2022	06/01/2021	DataStream 1	DataStream::DataStream	DataStream 2.0

Sincerely,

Tanya Hoffman

* The Retired Product is either the Order Item or a feature of the Order Item

Rows with **blue text** are products that have been added this quarter



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